



Intelligent Sensing Anywhere

# As TIC nas Smart Grids

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10.º Encontro Nacional do Colégio de Engenharia Electrotécnica

06 de Outubro de 2010 | OE Região Centro



Oil & Gas



Energy



Environment



Healthcare

# ISA in Numbers

I S A

20

Years of experience in the telemetry technology domain

110

Highly qualified employees

40%

Employees dedicated to R&D

10x

Turnover from 2003

Still growing fast...

42%

CAGR (Compound Annual Growth Rate) in the past 6 years

70%

Percentage of turnover coming from the international market

50,000

Number of equipments deployed worldwide...

# Markets and Solutions



## Environment

- Measurement of carbon footprint
- Meteorology and Seismology
- Hydropower Potential



## Oil & Gas

- Monitoring of LPG and piped gas networks
- Supply logistics (tanks and cylinders)
- Remote management of fuel stations
- Refineries monitoring



## Energy

- Remote monitoring
- Energy efficiency
- Smart grids
- Renewable energies
- Aggregator Solutions



## Healthcare

- Ambient Assisted Living
- Tracing people and assets
- Remote medicine

# World leaders in LP Gas smart metering

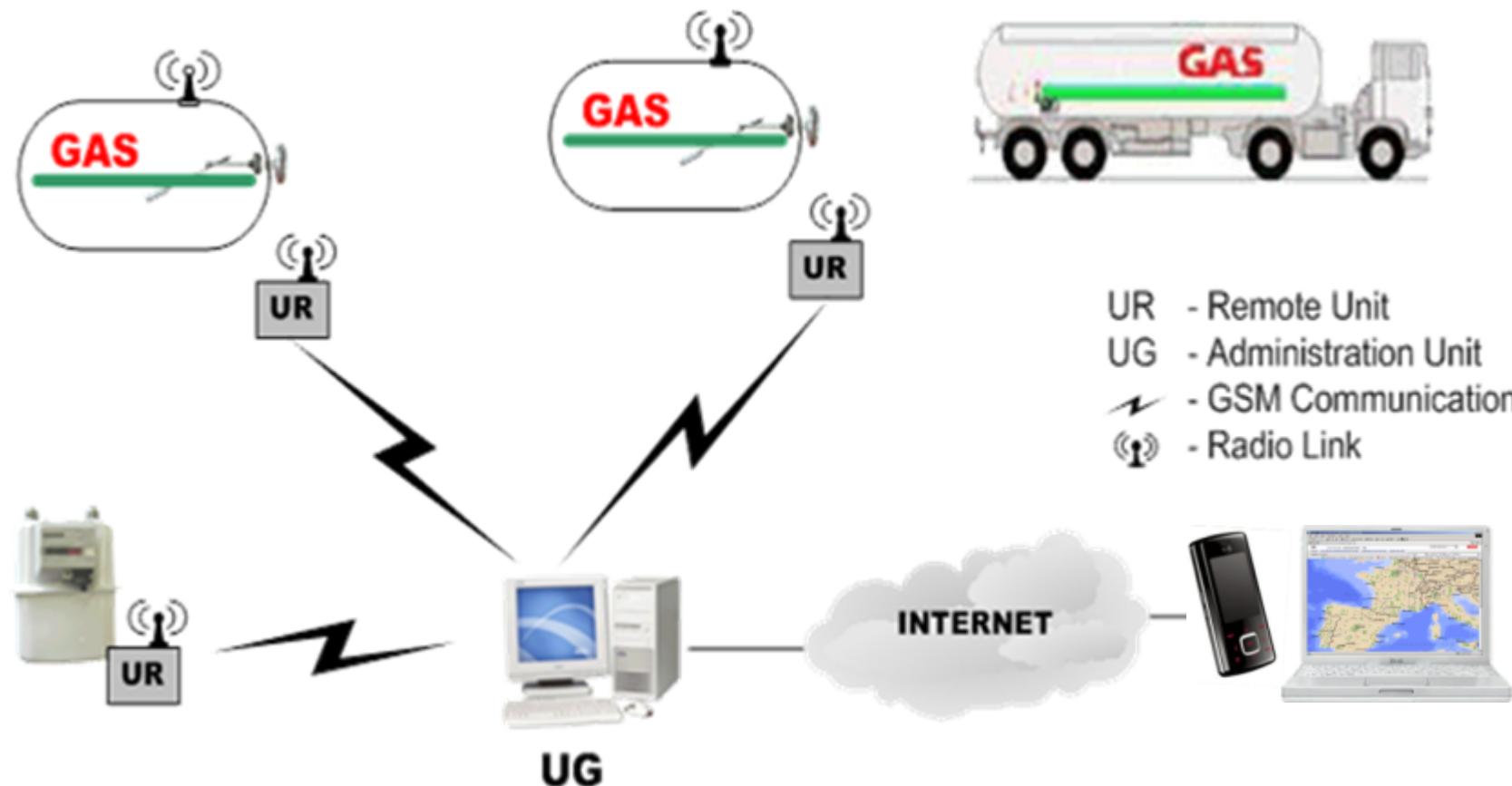
I S A



Over 50,000 telemetry high quality systems installed the world around

Pioneers in LP Gas Smart Metering

1996-1997



O smart metering do GPL  
permitiu aos clientes da  
**ISA reduzir 63,2 mil**  
**toneladas de emissões de**  
**CO2 nos últimos 3 anos**



## Como aumentar este impacto?

A penetração do smart metering no GPL é ainda apenas de 2% na Europa!

Há 10 milhões de clientes servidos com GPL, mas pelo menos 30 vezes mais servidos por outras formas de energia...



## Smart Grids enable...

Automated  
Meter Reading

Pre-paid  
electricity, gas,  
water

Utilities

Automated  
Demand  
Response

Spot tariffs that  
change hourly...

- Grids are not smart...



**...until they use Information and  
Communication Technologies!**

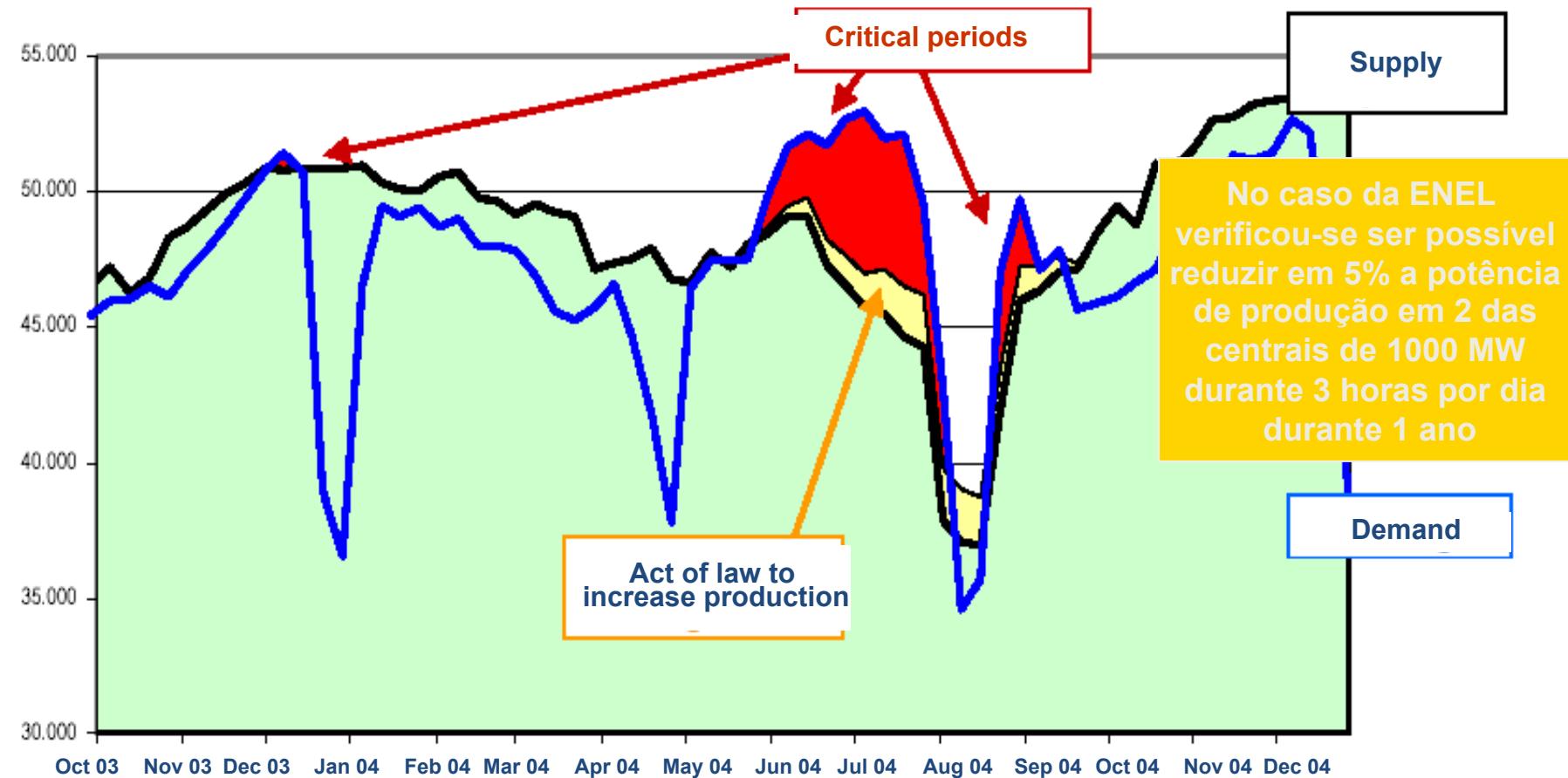
**A internet e as comunicações móveis distribuíram, na última década, conhecimento e poder por biliões de Pessoas.**

**E irão continuar a fazê-lo, exponencialmente, conquistando mais capacidade de influência do que todos os sistemas políticos até hoje conseguiram na história da Humanidade.**

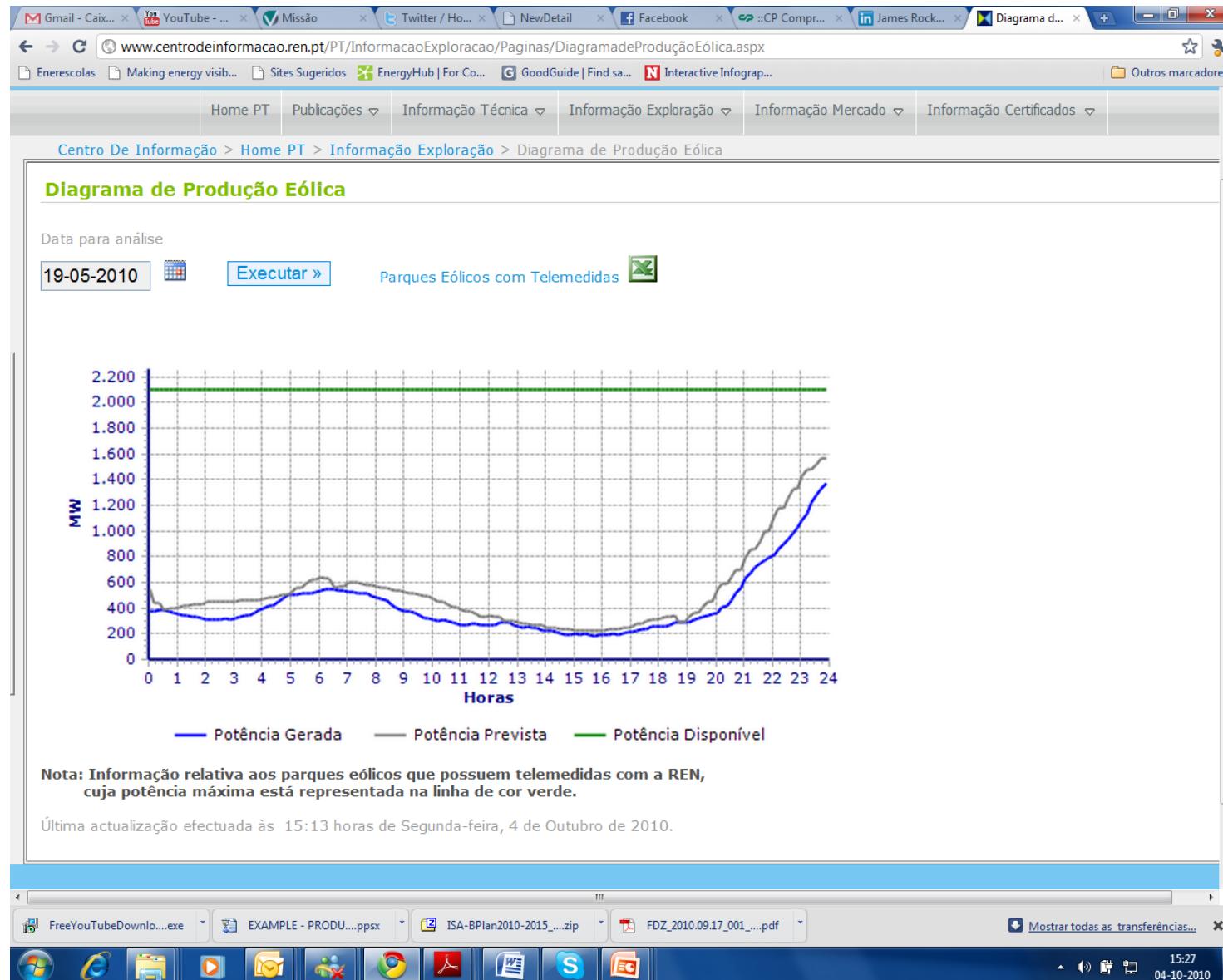
O «poder» que a Internet confere a todos os cidadãos não é afinal diferente do «poder» de conhecermos a nossa energia (“power” nos dois sentidos em inglês) que, desta forma, poderá ser distribuída, gerida, poupada e utilizada durante mais tempo, garantindo que os nossos descendentes continuarão a ter reservas de energia e qualidade ambiental na Terra.

**Informação e Comunicação são fundamentais para a Eficiência Energética!**

- Prever e monitorizar a procura para optimizar a geração...



# Mas também, com as Renováveis, prever e monitorizar a geração para optimizar a procura!



Uma nova política energética baseada na ***gestão da procura***, com um claro envolvimento dos consumidores, assente na **eficiência energética** e na utilização das **energias renováveis**, numa lógica de produção descentralizada da energia, mais adequada ao consumo que os utilizadores necessitarem,

*o que pressupõe uma enorme sensibilização dos consumidores...*



## **Mais dados, mais informação... ...necessidade de maior capacidade de gestão!**

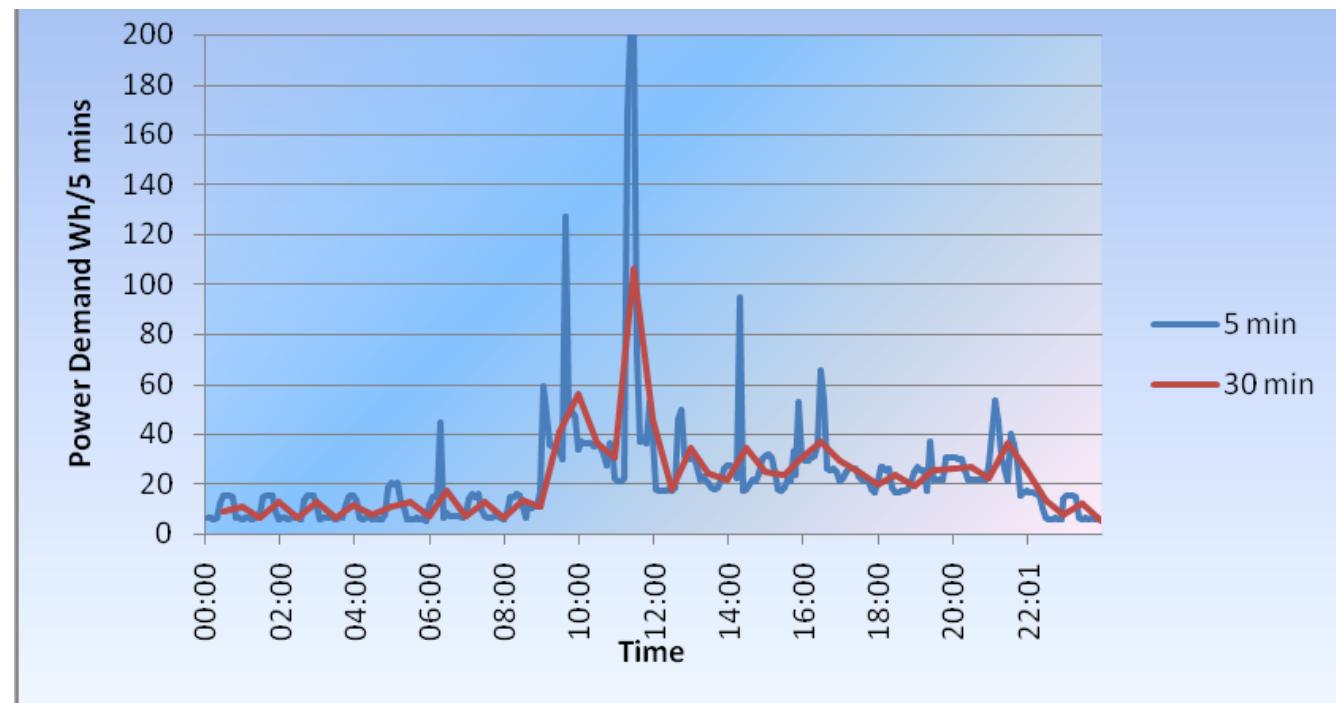
Com efeito, só uma rede energética inteligente, dispondo em tempo real da informação sobre os recursos energéticos disponíveis, por um lado, e sobre os recursos requisitados, por outro, será capaz de gerir as necessidades de produção e de condicionar os consumos de forma a aumentar a eficiência de toda a rede e de promover uma utilização racional dos recursos.

Com milhares de micro-produtores e mais do que um grande fornecedor disponíveis e com condições tarifárias que podem mudar de hora a hora, cada interveniente terá de tomar decisões sobre como e quando produzir ou consumir, em que regime horário e com que intensidade laborar ou mesmo quando cessar momentaneamente a actividade.

# ...Sistemas de decisão em tempo real!



Para tal torna-se indispensável a introdução de sistemas de telecontagem, a monitorização de consumos parciais com o correspondente aumento da eficiência energética, e a construção de sistemas de decisão em tempo real, capazes de efectuar escolhas inteligentes de estratégias de consumo e produção, tendo em conta as tarifas, as necessidades de consumo, o potencial de produção e a possibilidade de diferimento temporal.



*Daily Electricity Profile of a Final Customer*

## **ICT Areas**

- **ICT for smart energy consumption processes**
- **ICT for smart small and medium user behavior**
- **ICT for smart large user behavior management**
- **ICT for generation and grid infrastructure readiness**
- **ICT for breakthrough industry transformation**

## I. ICT studies, business cases, surveys, project best practices, go to market required

- European funded project: Build a European Standard business case for smart metering comprising best practices from existing projects
- Library of case studies across diversity of business customers (schools, grocery stores, private sector office buildings, warehouses, etc,...) to bring more visibility to utilities about demand response (EU project)
- Assistance in developing energy management capabilities for end users
- Create ICT enable energy efficiency standard indicators
- Comprehensive survey of European demand response pilots (EU survey)

## II. Costumer communications (smart metering)

- European regulation:
  - Time-of-use metering and billing (real consumption) mandatory in Europe
  - Large scale penetration of smart metering to reach 100% penetration in 2015
  - Incentives for investments
- Standardization:
  - European harmonization and standardization group to be setup: Interoperability and open standards between metering suppliers and end-to-end from customers to utilities
- Telecom and utilities:
  - Setup joint cooperation between utilities and telecommunications
  - Setup a publicly available infrastructure for smart metering (vs PLC and GPRS) (European project)

## III. Demand side and demand response management and real time pricing

- Standardization: Automated demand response communication standards for C&I buildings
- Incentives: Develop innovative incentives and business models to share benefits on demand response across various stakeholders
- R%D: Technical feasibility of distributed, autonomous load control

## IV. Home energy controlling box (internet box like)

- Collecting real time consumption of household appliances and connected to smart meters (European project)

## V. “Losses free” and readiness of infrastructure network to connect large scale DG and RES

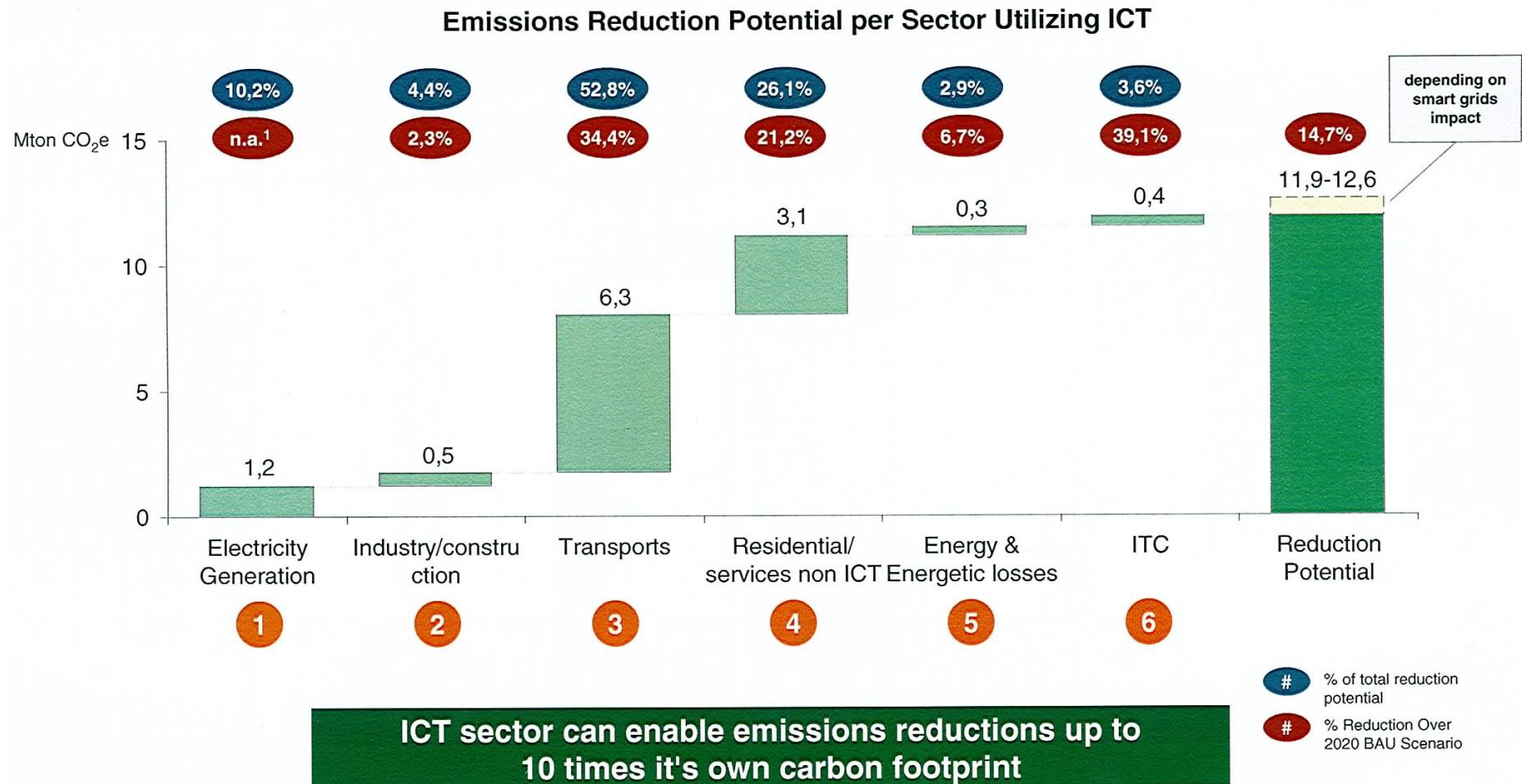
- Research innovative technologies for minimizing network losses and improving network stability (KPIs: FACTS, WAMS, etc.) (European Project)
- Large scale connection of DG and RES to the grid by 2020 (considering 20 to 50% renewable capacity connected to the grid) (European project)

## VI. ICT readiness for “mobile electricity consumers” (eg. PHEVs)

- Promote the advancement of commercial PHEVs
- Promote renewable energy programs around cars
- Push the creation of TOU rate plans as an incentive for PHEVs
- Change the regulatory framework to allow pan-European ubiquitous micro-payments and engage telecoms and banking

# 11,9 – 12,6 Mton CO<sub>2</sub>e reduction potential due to ICT

I S A



1. Electricity generation not considered an independent emission sector. Emission reduction considered is due to lower unitary emission costs  
Source: BCG Analysis

# List of major emission reduction strategies per sector with ICT involvement

I S A

Sector	Strategies	Description	ICT Involvement	Potential (Mton CO <sub>2</sub> e)
1 Electricity Generation	Increase renewable capabilities	Introduction of load management capabilities to allow higher renewable penetration	<ul style="list-style-type: none"> <li>Network monitoring</li> <li>Generation Control</li> </ul>	1,2
2 Industry/ construction	Automation and Motor systems	Introduction of process automation and variable motor systems control	<ul style="list-style-type: none"> <li>Control systems</li> <li>Process optimization</li> <li>Consumption monitoring</li> </ul>	0,5
3 Transports	Demand, logistics and mobility	Pass emission costs onto drivers while actively managing private and public mobility emissions	<ul style="list-style-type: none"> <li>Emissions monitoring</li> <li>Driver accountability</li> <li>Transports optimization</li> </ul>	6,3
4 Residential/ services non ICT	Energy efficiency and monitoring	Increased energy efficiency in appliances and customer energy use monitoring and accountability	<ul style="list-style-type: none"> <li>Consumption monitoring (meters)</li> <li>Building/equipment efficiency</li> </ul>	3,1
5 Energy & Energy Losses	Microgeneration penetration and grid control	Increased grid capabilities to handle microgeneration and penetration of smart grids	<ul style="list-style-type: none"> <li>Smart grids               <ul style="list-style-type: none"> <li>Grid load monitoring</li> <li>Grid management</li> </ul> </li> </ul>	0,3
6 ICT	Reduction of unnecessary energy waste	Increased energy efficiency in ICT equipment and reduction of energy waste (e.g. standby)	<ul style="list-style-type: none"> <li>Reduction of standby consumptions</li> <li>Server cooling &amp; virtualization</li> </ul>	0,4

Source: BCG analysis

# SMART 2020 framework applied to industry sector highlights areas with enablement potential



<b>Standardize</b>	Standardizing monitoring tools and processes to increase industry efficiency
<b>Monitor</b>	Monitoring of engines consumptions to track real working conditions
<b>Account</b>	Fine-tune engines and other machineries to optimize efficiency and output
<b>Rethink</b>	Using simulation applications to permanently reengineer the process
<b>Transform</b>	Developing new approaches in terms of primary energy use

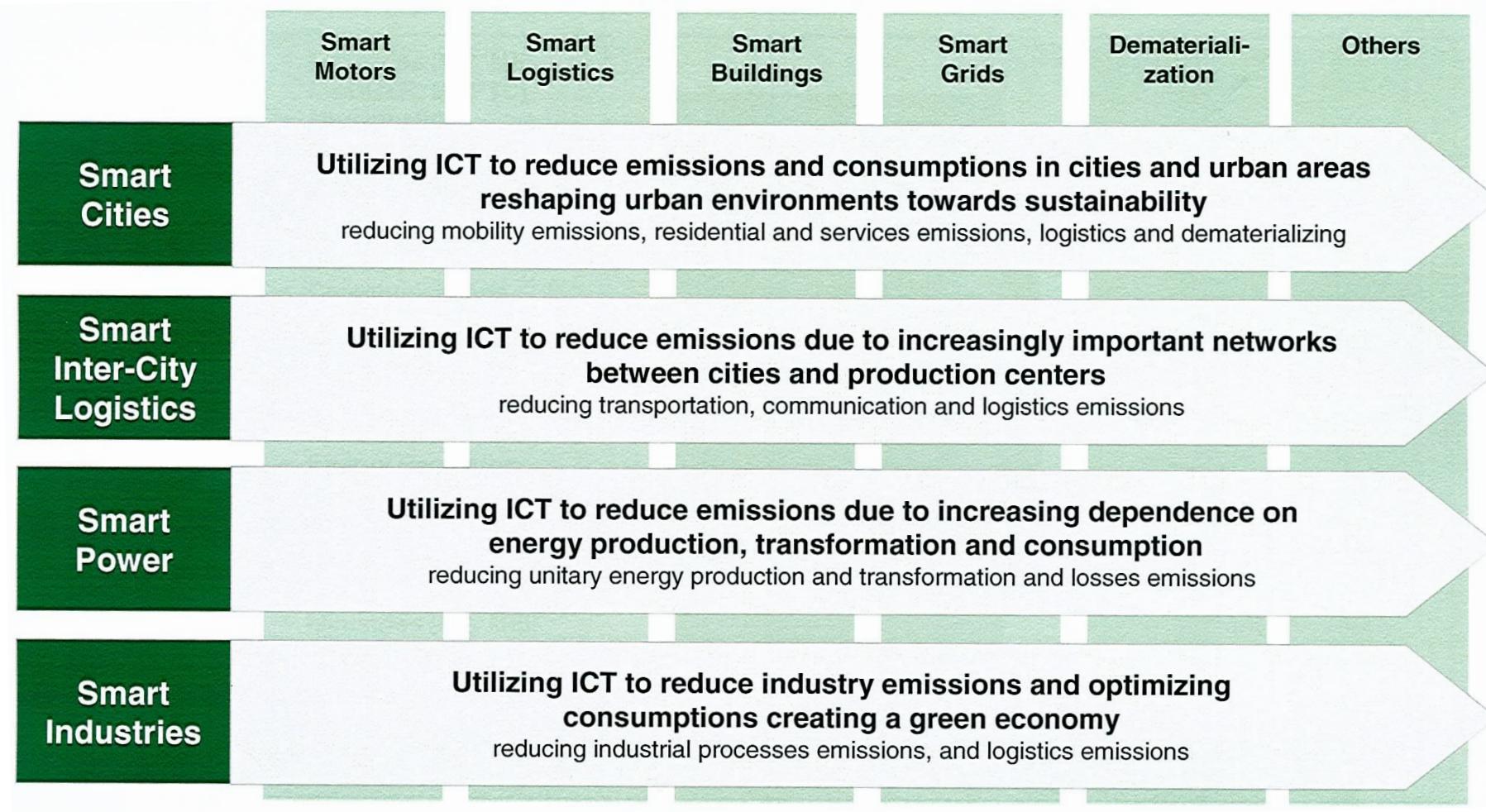
# Initiative details for reducing residential/services emissions



Initiative	Description	Assumptions	Sources
<b>Increased energy efficiency</b>	<b>Utilization of ICT to increase demand side management of energy</b> <ul style="list-style-type: none"> <li>Efficient devices and efficient installation               <ul style="list-style-type: none"> <li>Low consumption devices, insulation, public lighting...</li> </ul> </li> <li>Optimized usage of installation and devices               <ul style="list-style-type: none"> <li>Turn off devices when not needed, regulate motors or heating at the optimized level...</li> </ul> </li> </ul>	<b>Increase from 10% to 25% energy efficiency in buildings</b> <ul style="list-style-type: none"> <li>Average 20%-30% achieved in buildings where efficiency is fully introduced</li> </ul>	<ul style="list-style-type: none"> <li>Expert interviews</li> <li>EU REMODECE</li> <li>Intelligent energy Europe</li> </ul>
<b>Increased consumption visibility</b>	<b>Usage of ICT enabled monitoring and communication equipment to transmit consumption profile to users</b> <ul style="list-style-type: none"> <li>Dynamic energy pricing</li> <li>Permanent monitoring and improvement program</li> <li>Rigorous maintenance program, measure and reaction in case of deviation</li> </ul>	<b>0,5% consumption reduction per year due</b> <ul style="list-style-type: none"> <li>only considering increased visibility to consumers</li> <li>excluding peak shaving already excluded in power generation</li> </ul>	<ul style="list-style-type: none"> <li>UK OFGEM</li> <li>UK Energy White Paper</li> </ul>
<b>e-paper transactions</b>	<b>E-government implementation and roll-out</b> <ul style="list-style-type: none"> <li>Introduction of all non-essential processes utilizing internet and intranet</li> </ul> <b>Elimination of processes within and among enterprises and private users</b> <ul style="list-style-type: none"> <li>Increasingly important as internet and pc's penetrate businesses and homes</li> </ul>	<b>25% avoided paper consumption</b> <ul style="list-style-type: none"> <li>1 kg CO2e avoided per tonne not consumed</li> </ul>	<ul style="list-style-type: none"> <li>Smart 2020</li> <li>Celpa</li> </ul>
<b>Online purchases and media</b>	<b>Usage of ICT equipment (pc's and cpe's) by users to acquire media online</b> <ul style="list-style-type: none"> <li>Increasing speeds and new business models evolve as online purchases is cheaper, faster and easier from the comfort of home</li> <li>Non-Direct to home purchases become marginal</li> </ul>	<b>Elimination of all CD and DVD purchases</b> <ul style="list-style-type: none"> <li>1 kg CO2e avoided per cd/dvd</li> </ul>	<ul style="list-style-type: none"> <li>Smart 2020</li> <li>GFK</li> <li>AFP – Associação fonográfica Portuguesa</li> </ul>

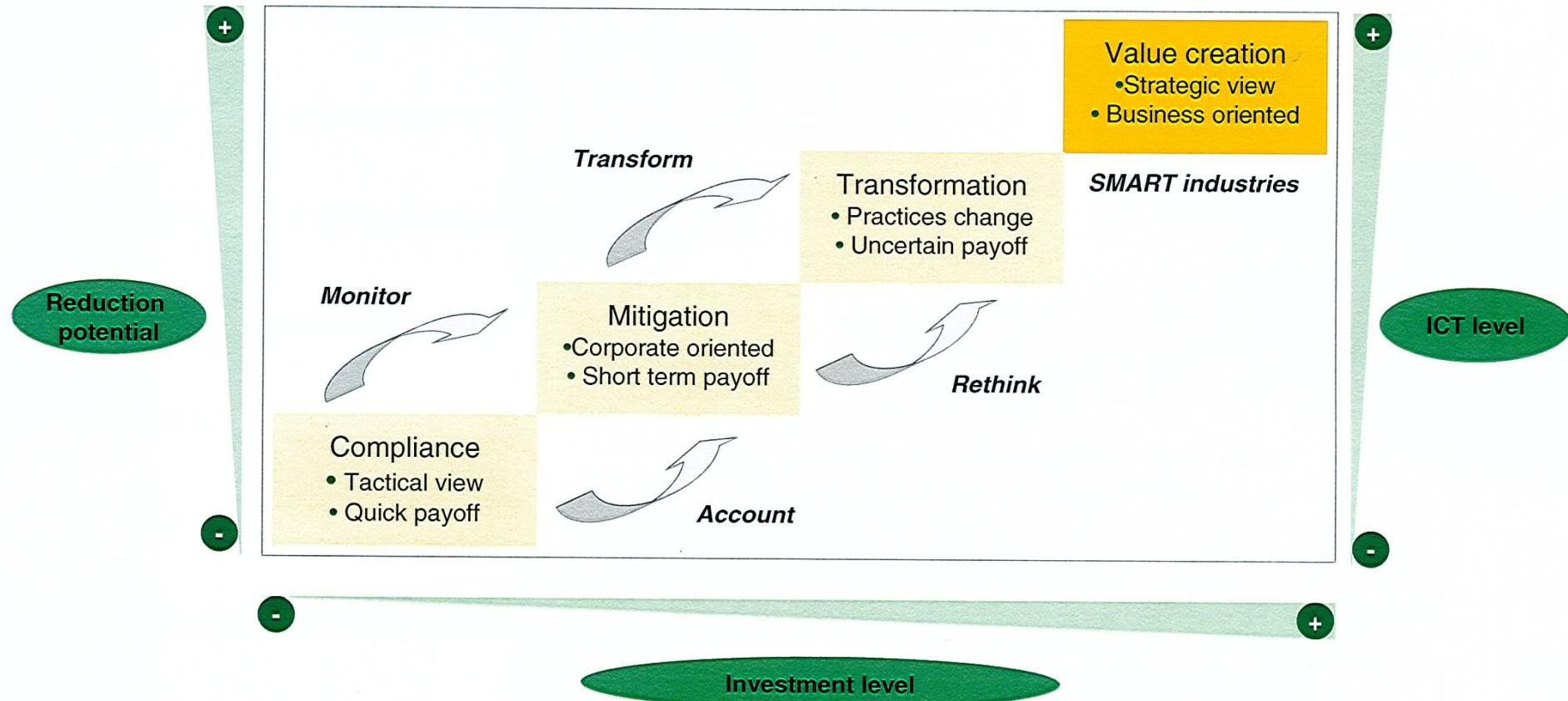
Source: Industry expert interview; BCG analysis

# The SmartWay for emission reduction



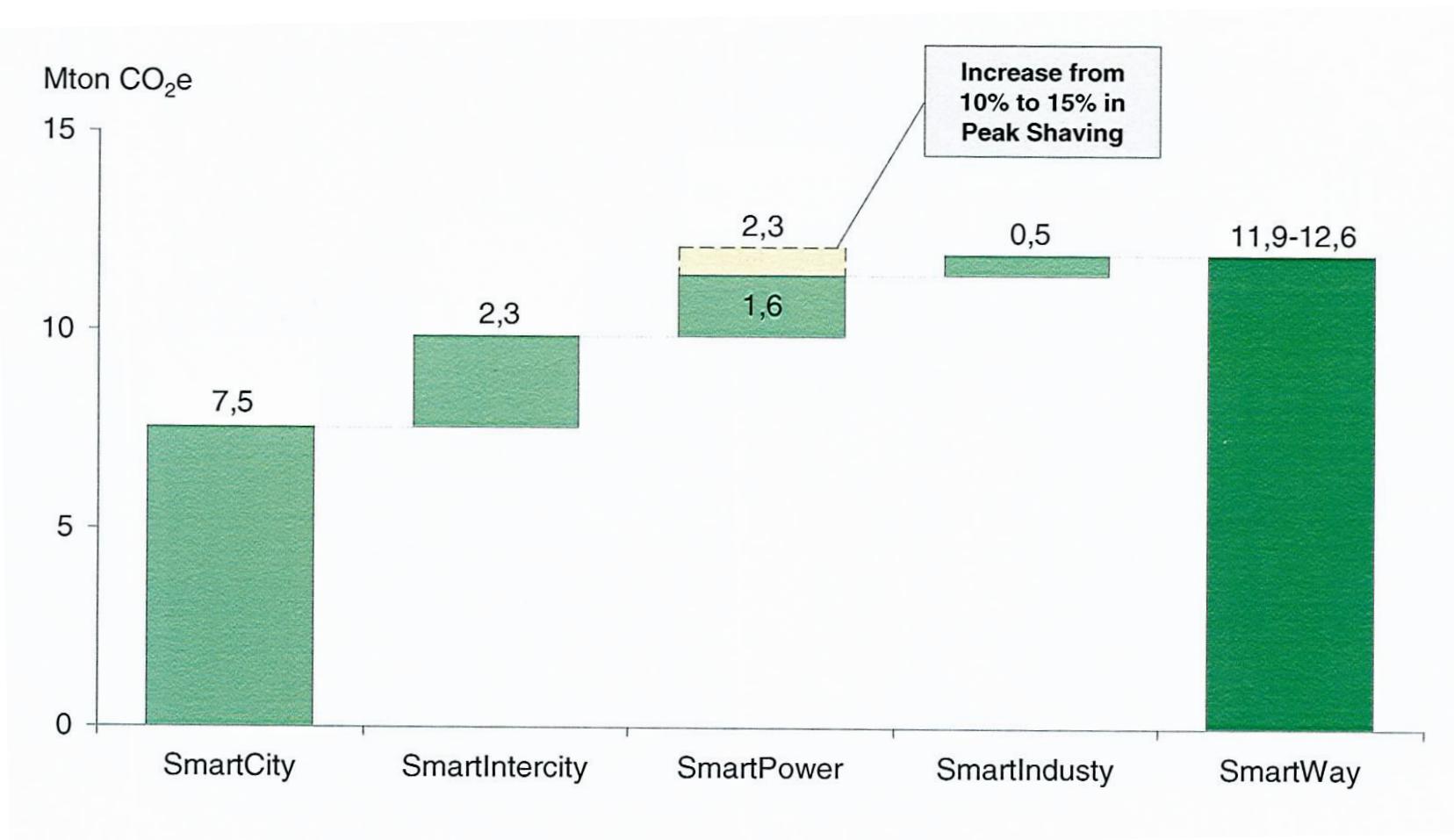
# Reducing carbon emissions through green logistics should be faced as a value creation opportunity

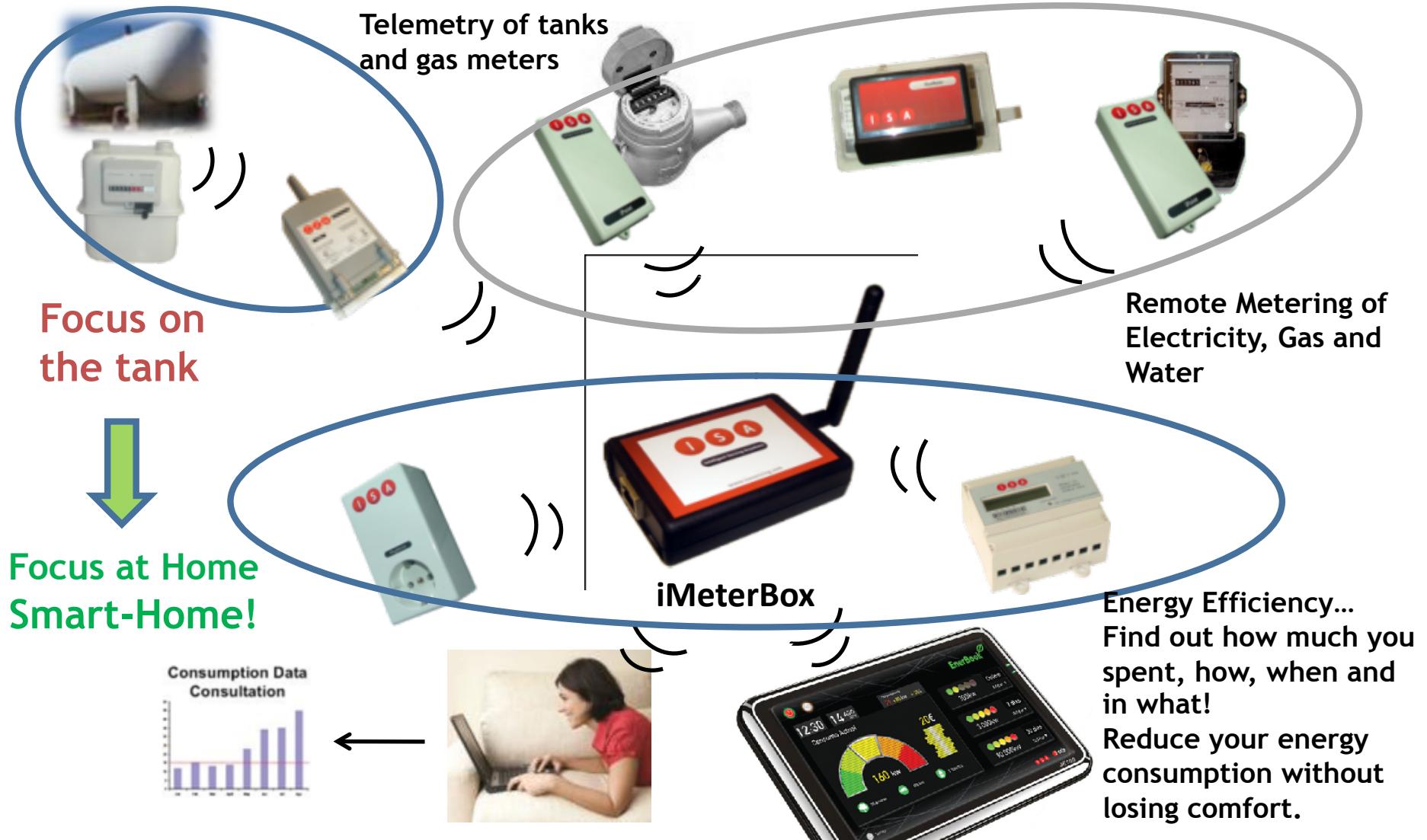
I S A



11,9 – 12,6 Mton CO<sub>2</sub>e reduction potential due to ICT

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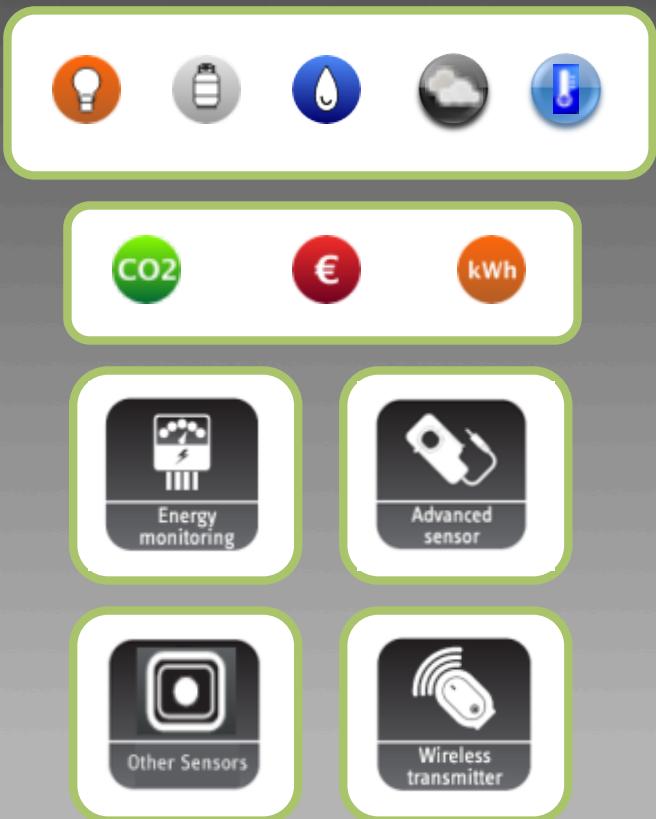




*More services available...*

*Logistic savings have to pay for only a small part of the investment!*

Simultaneous  
collection of data:



iMeter Kit

## Energy Management Console (EMC)

- Endless number of services provided
- **Bridge between the Internet and any number of sensors spread throughout the home**
- Those sensors can provide services such as security, comfort, personal safety and well being

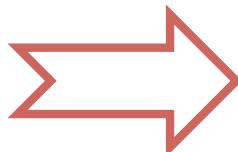
Smart Home



# New value-added services



Sends information about energy usage of your appliances to the web portal - EnerBook - allowing consumers to be aware of their consumption



# Measure your Carbon Footprint

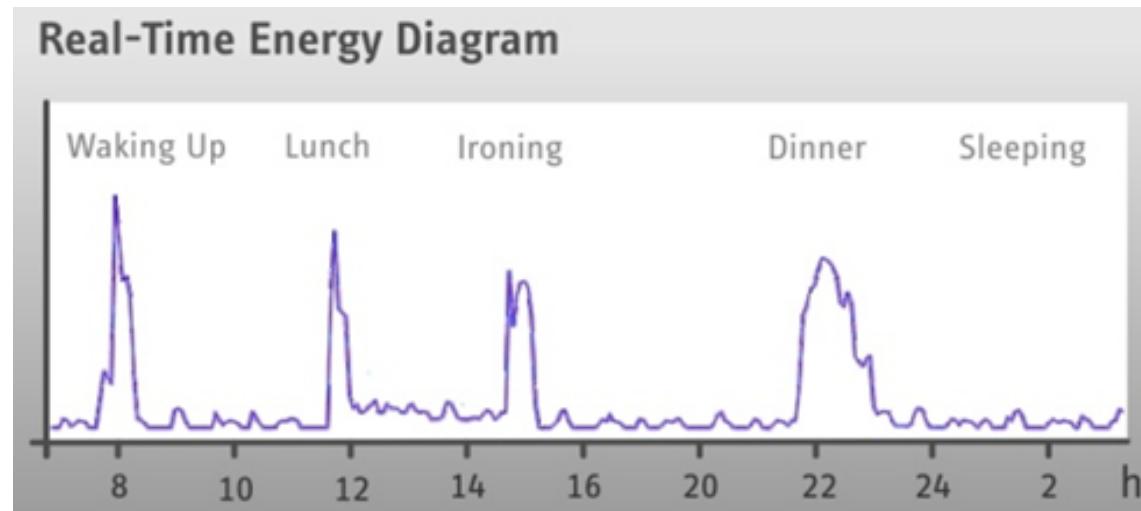


✓ allows users to view real-time historical and current data on their consumption of water, gas and electricity;

✓ makes it possible for consumers to manage their consumption independently and to monitor the development of their carbon footprint.

The screenshot displays the EnerBook portal interface. At the top, there's a navigation bar with links for Home, Tour, Meio, and Comunidade, along with a search bar and user authentication options (Entrar / Register). The main content area is divided into several sections:

- Dica do dia:** A graphic of a tree made of sticky notes with the text: "Prefeir os transportes públicos aos particulares, partilhar os transportes particulares ou antecipar uma condução eficiente (económica)".
- Bem vindo ao portal EnerBook:** A message encouraging users to reduce unnecessary consumption through small gestures.
- Últimos membros:** A list of recent members with their profile pictures: António, Henrique, Pedro, Nuno, and Joana.
- Perfil:** A user profile section for Bruno Stevens, showing statistics like 0 messages, 125 friends, 13 comments, and 2 groups.
- Pegada Ecológica:** A large green footprint icon indicating a 10% reduction in ecological footprint. It also shows initial and current footprint values (5.2 and 4.68), CO2 emissions (0.2 Tons), and a note about 48 items not being recycled.



Watching  
over elderly  
customers

Follow their  
periodic  
daily  
pattern

Take notice  
of any  
abnormal  
activity

# The power of Information

I S A

Smart Meters



Smart Utilities



Smart Consumers



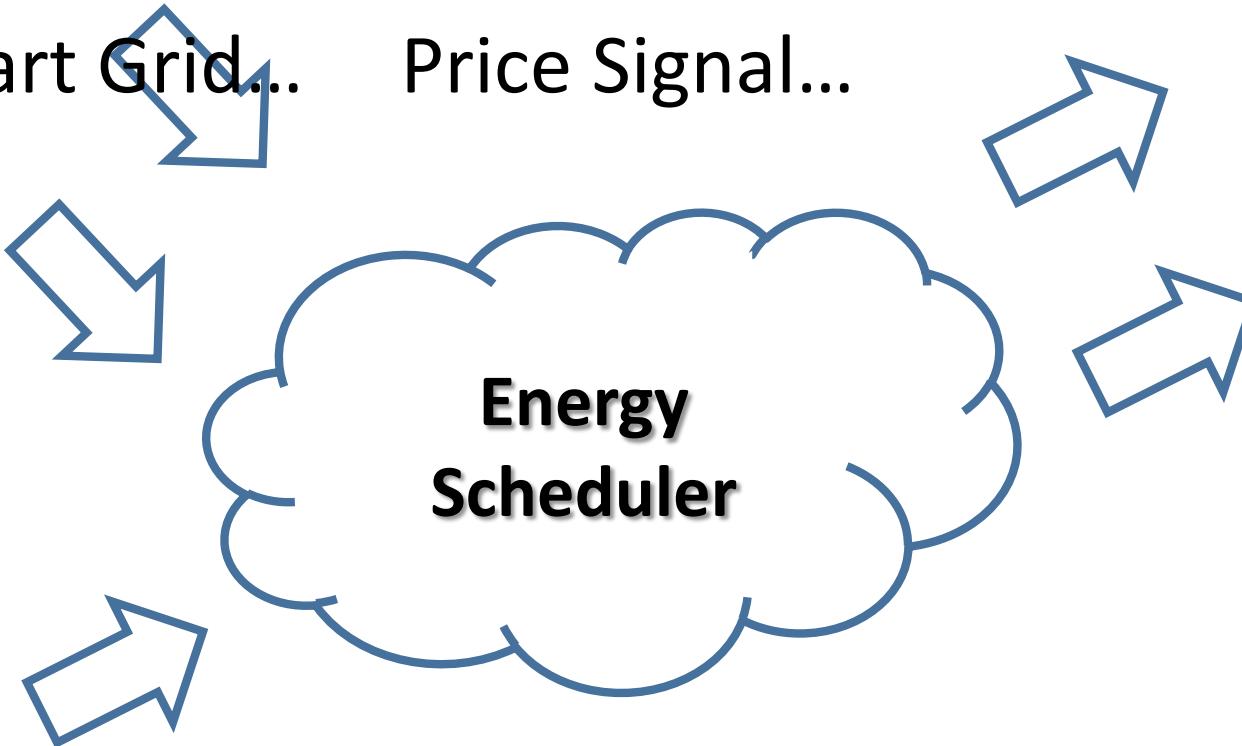
Smart Billing

New meters are needed to take price signals to customers...

But new ToU tariffs are also needed for the end-user to benefit

## The Energy Scheduler

- Smart Grid... Price Signal...



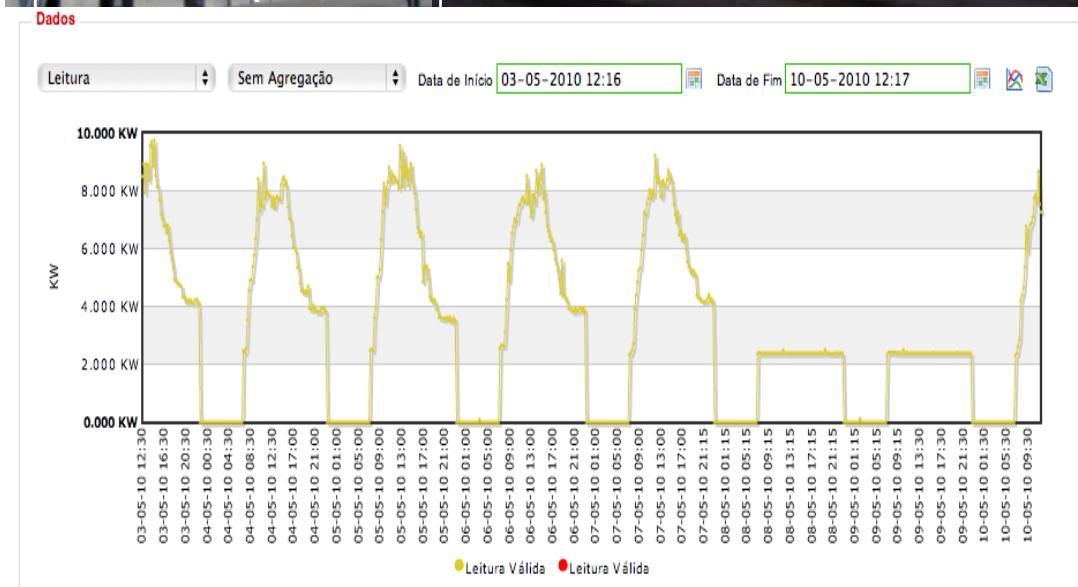
And what about the Buildings...?



Lisboa – Portugal –  
C.M. no Campo Grande

Lulea – Suécia - Casa da Cultura

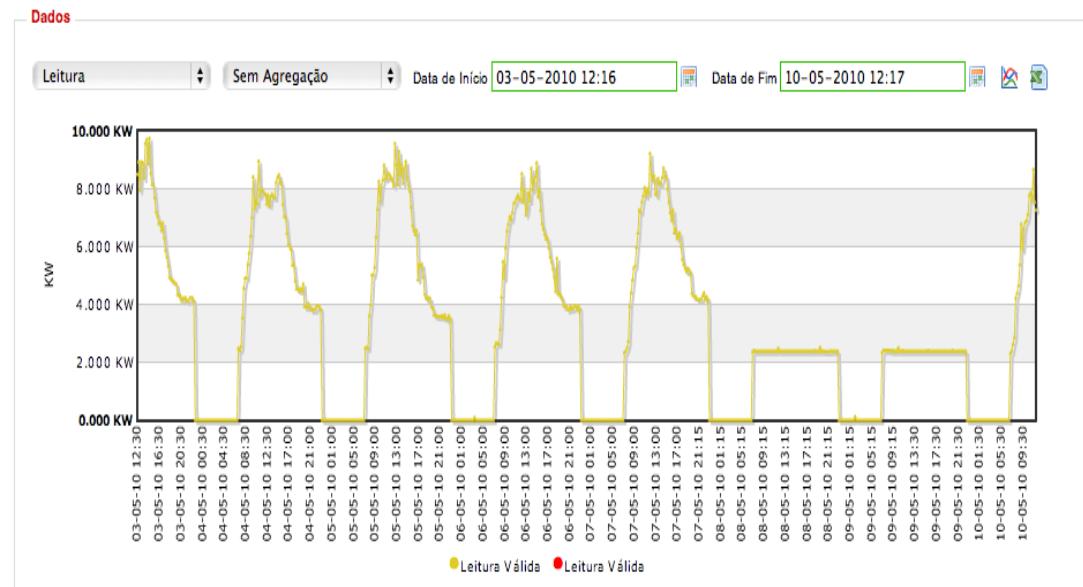
Manchester – Reino Unido – Câmara Municipal



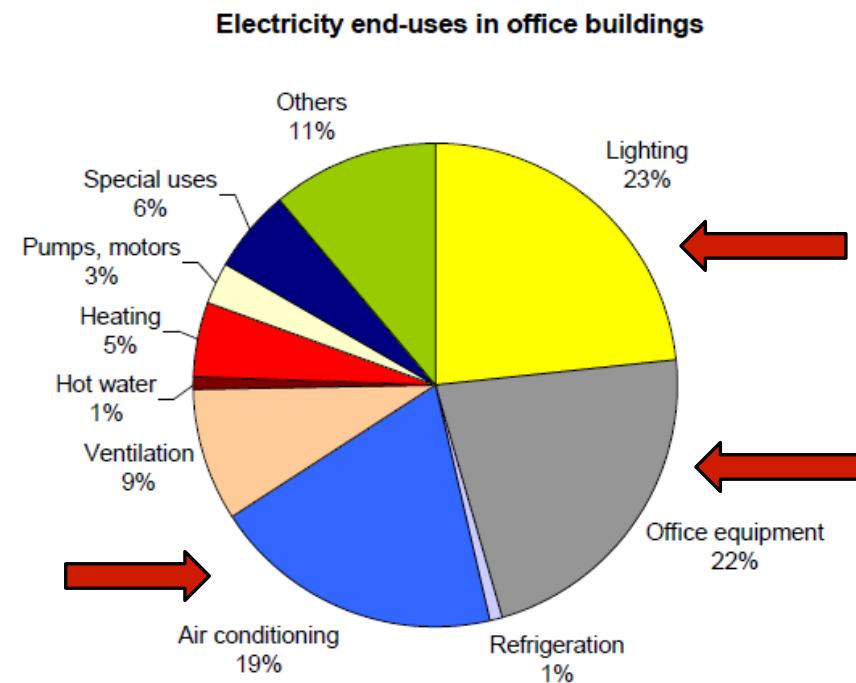
Helsinki – Finlândia – Escolas

Less than 2 weeks after starting real time continuous monitoring  
savings of more than 13% were achieved!

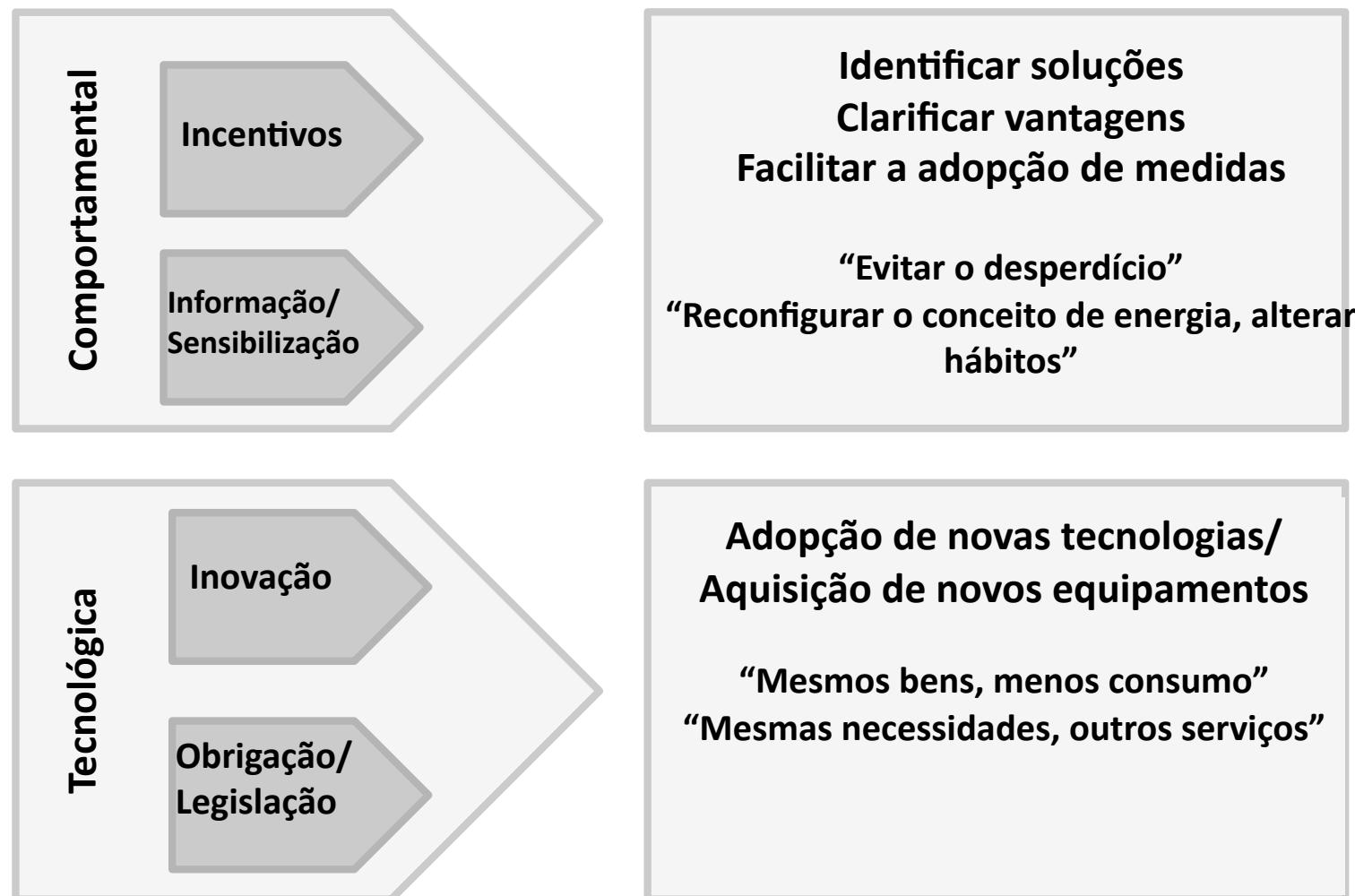
- Não basta auditar!



- O que melhorar?
  - Iluminação
  - Redimensionar equipamentos
  - Isolamento
  - Equipamento Eficiente
  - Utilização Racional
    - **Alteração comportamental**
    - Sistemas de gestão/ controlo de energia



**Pessoas -> Factor chave de sucesso**  
**Alteração Comportamental → ROI + Baixo**



**Medir para perceber**

**Perceber para controlar**

**Controlar para optimizar**



**Implementar um sistema de monitorização de eficiência energética para:**

**Reducir a factura de energia sem perder o conforto**

**Promover a racionalização de recursos**

**Que energia estou a gastar neste momento? Onde?**

**Quanto me está a custar?**

**É muito ou pouco?**

**Devo tomar medidas? O que fazer? → Começar por mudar comportamentos**

# Acção Contínua - Acompanhamento e Consultadoria

## Disseminação da Informação a Utilizadores e Técnicos



- Gestão Técnica e Económica da Energia:
  - Acesso a perfis de consumo, indicadores chave, configurações, relatórios de eficiência
  - Indicadores de consumos específicos
  - Relatórios de gestão
- Utilizadores:
  - Indicadores chave gráficos
  - Acesso a relatórios simplificados
  - Web 2.0 - Comunidade da Energia



- **Benchmarking:**
  - Comparação de consumos de energia entre instalações semelhantes
  - Indicadores (consumos por m<sup>2</sup>, por utilizador, centro de custo, ...)
  - Desde grandes edifícios a redes de pequenas lojas



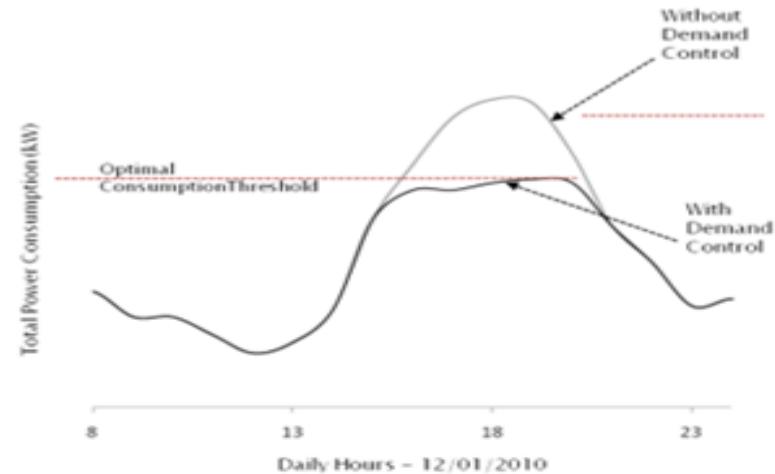
# Acção Contínua - Acompanhamento e Consultadoria

## Disseminação da Informação a Utilizadores e Técnicos

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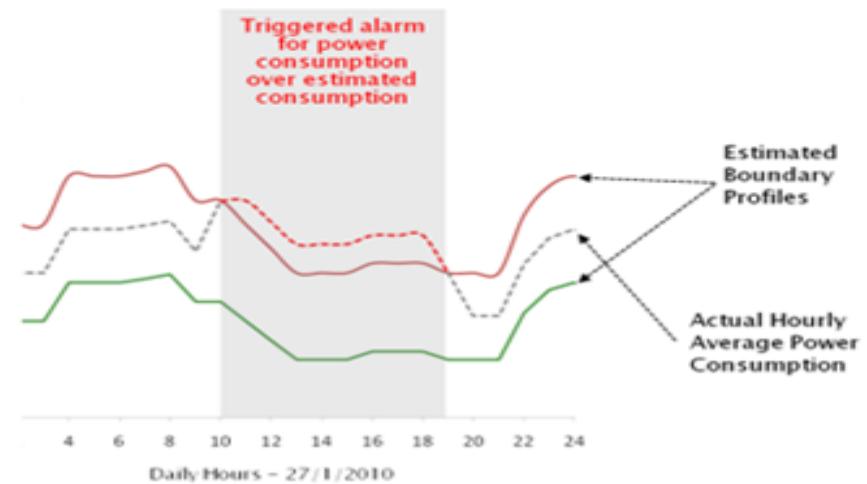
- **Analisar:**

- Análise de cenários
- Gestão da procura
- Tarifas
- Alarmística



- **Implementar e Gerir:**

- Proposta, Gestão da Implementação de projectos de melhoria



# Acção Contínua - Acompanhamento e Consultadoria

## Disseminação da Informação a Utilizadores e Técnicos



- Relatórios (Reporting Services – KPI's):
  - Desenvolvidos e personalizados á medida do cliente
  - Agregação e cruzamento da informação relevante para o cliente

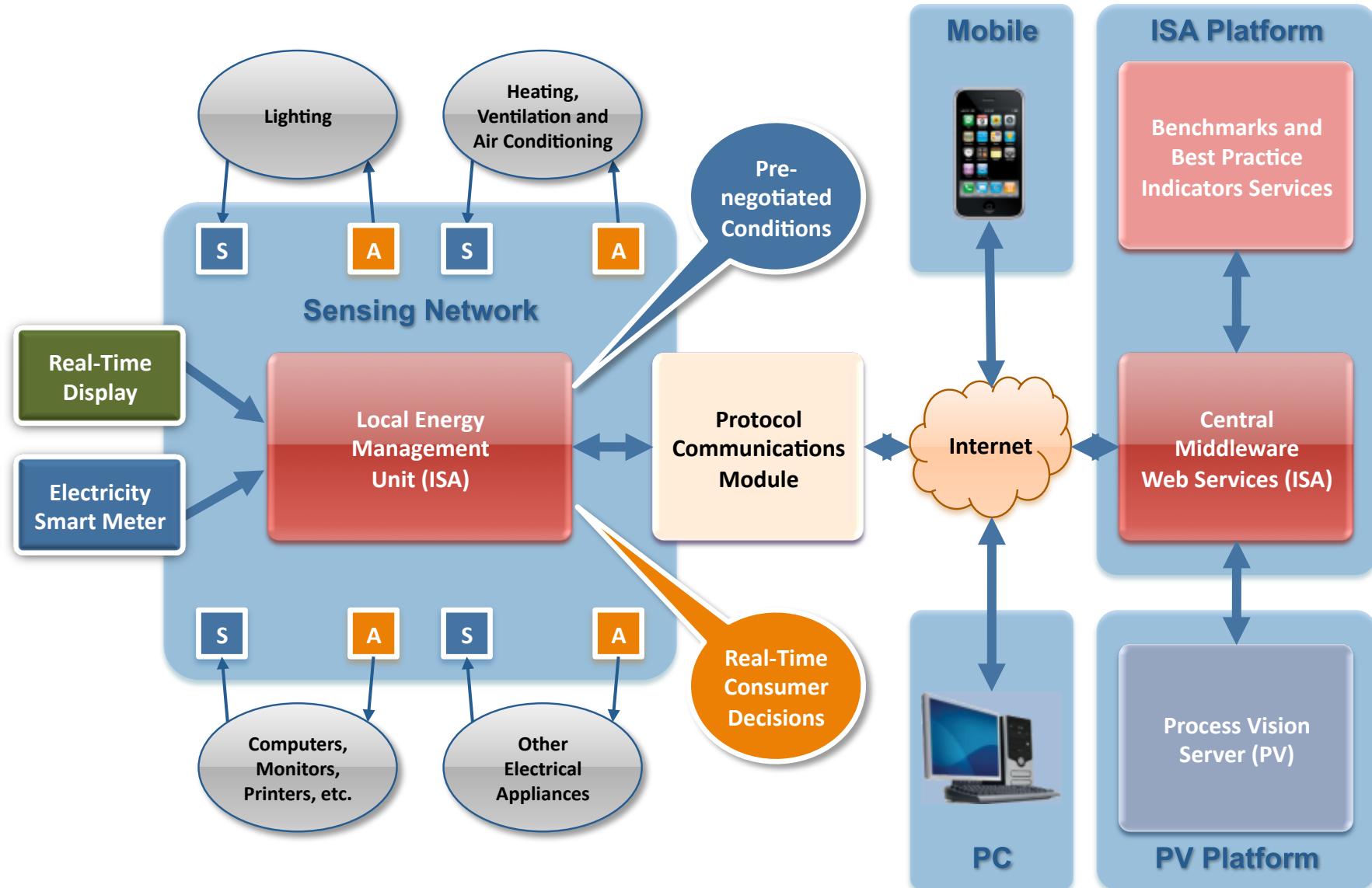


- Canais de Comunicação com os Utilizadores
  - Displays
  - TV Corporativa
  - Intranets, via Web



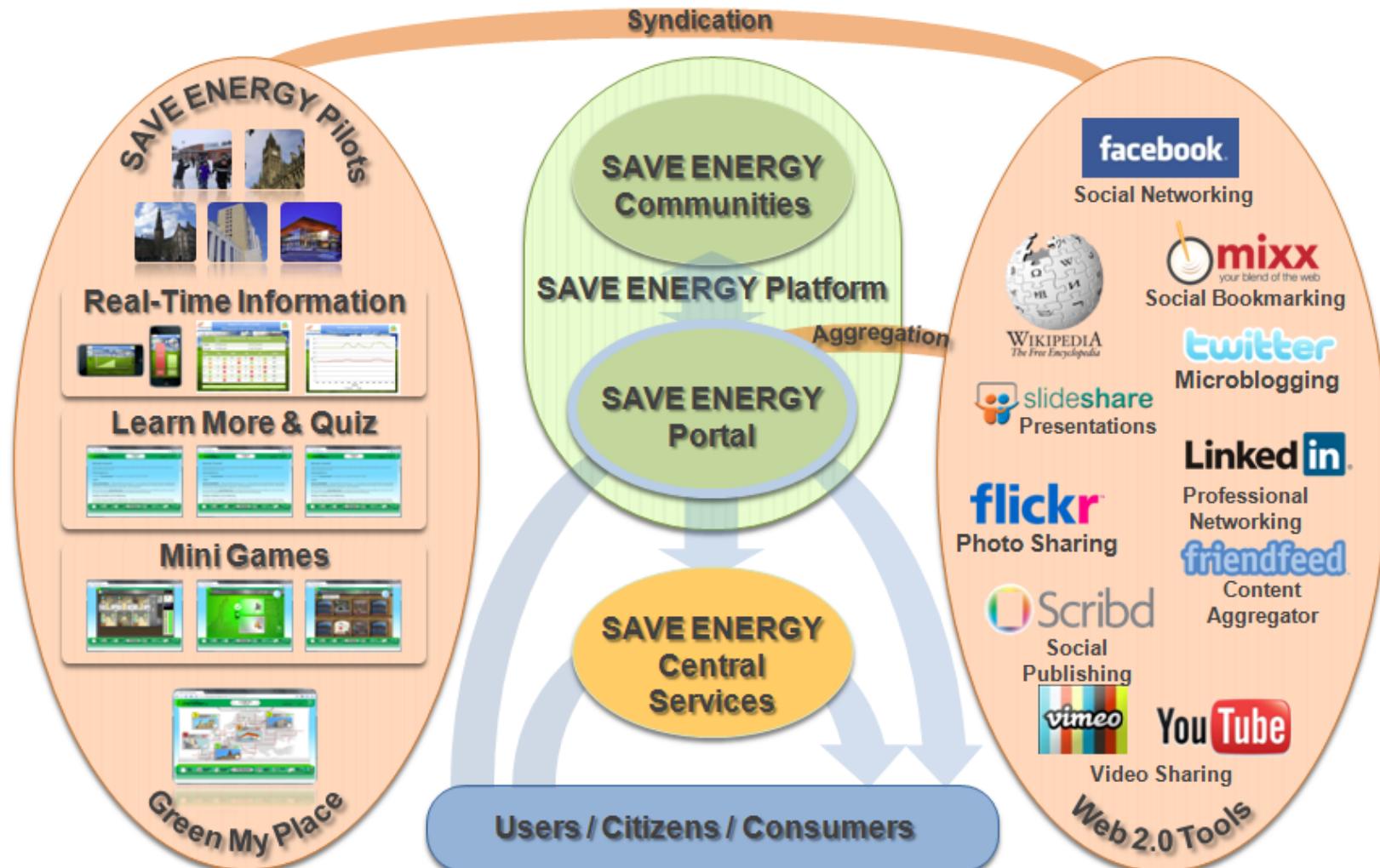
# System Architecture

I S A



# Portal SAVE ENERGY. Ferramentas e Serviços.

## Web 2.0, Redes Sociais



Innovating for you!



# Q & A

For more information, contact:

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